





	Health and Wellbeing Board
	14 September 2017
Title	Healthwatch Barnet Annual Report
Report of	Head of Healthwatch Barnet
Wards	All
Status	Public
Urgent	No
Key	No
Enclosures	Appendix 1 Healthwatch Barnet Annual Report
Officer Contact Details	Selina Rodrigues, Head of Healthwatch Barnet Selina.rodrigues@communitybarnet.org.uk 020 8364 8400

Summary

The Healthwatch Barnet Annual Report provides details of activities and projects from April 2016-March 2017.

Recommendations

1. That the Health and Wellbeing Board note and comment on the content of the report and appendix.

1. WHY THIS REPORT IS NEEDED

1.1 The Annual Report provides information about Healthwatch Barnet governance, project and activities. It is provides an opportunity for the health and Wellbeing Board to comment and if appropriate, make suggestions on future activity. All local Healthwatch organisations are required to produce an Annual Report, which is sent to Healthwatch England and are also publicly available on our website and promoted through our newsletter and events. The report includes details of 28 Enter and View visits to social care and hospital wards and consultation and analysis with local Barnet residents on our dentists, maternity services and home (domiciliary) care projects, amongst

others. The project reports highlight good practice and include recommendations for changes and improvement.

2. REASONS FOR RECOMMENDATIONS

2.1 To inform the Board of Healthwatch activity and for the Board to comment as appropriate.

3. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED

3.1 N/A

4. POST DECISION IMPLEMENTATION

4.1 The Health and Wellbeing Board will continue to be updated on Healthwatch activities through Board member contributions at meetings and update reports.

5. IMPLICATIONS OF DECISION

5.1 Corporate Priorities and Performance

5.1.1 Healthwatch Barnet is a department of Community Barnet, an independent legal entity, registered charity and company limited by guarantee. Healthwatch was established through the Health and Social Care Act 2012. As such, Healthwatch sets its own priorities and projects. However, we pay close attention to Corporate Priorities and those of the Joint Health and Wellbeing Strategy 2015-2020 and work in partnership where appropriate. For example, in the past year, Home-Start Barnet reviewed the experience of parents and their children using dental services, and for 2017-18 our charity partner, Barnet Mencap will review the experience of people with learning disabilities in cancer screening. Both these align with priorities of the Joint Health and Wellbeing Strategy 2015-20.

5.2 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)

- 5.2.1 N/A
- 5.3 **Social Value**
- 5.3.1 N/A

5.4 Legal and Constitutional References

- 5.4.1 Under the Council's Constitution, Responsibility for Functions (Annex A) the terms of reference of the Health and Wellbeing Board includes the following responsibilities:
 - To jointly assess the health and social care needs of the population with NHS commissioners, and apply the findings of a Barnet joint strategic needs assessment (JSNA) to all relevant strategies and policies.

- To receive assurance from all relevant commissioners and providers on matters relating to the quality and safety of services for users and patients.
- To directly address health inequalities through its strategies and have a specific responsibility for regeneration and development as they relate to health and care. To champion the commissioning of services and activities across the range of responsibilities of all partners in order to achieve this.
- To promote partnership and, as appropriate, integration, across all necessary areas, including the use of joined-up commissioning plans across the NHS, social care and public health. To explore partnership work across North Central London where appropriate.
- Receive the Annual Report of the Director of Public Health and commission and oversee further work that will improve public health outcomes.
- Specific responsibilities for overseeing public health and developing further health and social care integration

5.5 **Risk Management**

5.5.1 N/A

5.6 **Equalities and Diversity**

5.6.1 One of the core aims of Healthwatch Barnet is to ensure the views and experiences are heard of under-represented groups and those with protected characteristic under the Equality Act 2010. Healthwatch Barnet delivers projects and targeted engagement with Barnet's under-represented communities and those that may face barriers to making their views and experiences known.

5.7 Consultation and Engagement

Consultation and engagement is a key element of the Healthwatch role and details of such projects, outcomes and impact are detailed in the Annual Report.

5.8 **Insight**

5.8.1 N/A

6. BACKGROUND PAPERS

6.1 N/A